



TERMS OF SERVICE

FORM CODE HKBT-TS-01
REV. 2026-09

1. Scope of Services

HKBT provides procurement agency, import/export declaration, international transportation, overseas warehousing and last-mile fulfilment services as agreed in the Service Confirmation. Services outside the confirmed scope require separate written agreement.

2. Fees and Settlement

Fees are itemised by goods value, freight, duties and clearance, last-mile delivery, warehousing and value-added services. A full quotation is provided before signing. No undisclosed charges apply. Duties and taxes advanced on the client's behalf are settled at actual cost against receipts.

3. Delivery and Transit Time

Transit times quoted are estimates based on historical data and do not constitute a guarantee. Actual timing may vary due to carrier schedule changes, port congestion, weather or customs inspection. Enterprise clients may enter a separate SLA specifying maximum node durations and compensation for shortfall.

4. Goods and Declaration

The client warrants that descriptions, materials, use, value and intellectual property status provided are true and accurate. The client bears liability for detention, penalties and legal consequences arising from misdeclaration, infringement or export control violations.

5. Liability and Insurance

Loss or damage during transportation is compensated per carrier liability limits. Cargo insurance is recommended for high-value shipments. Warehousing liability is limited to the actual cargo value or the agreed cap, whichever is stated in the contract.

6. Confidentiality

Each party shall keep confidential the other's commercial information, pricing structure, customer lists and product data obtained during cooperation, and shall not disclose them to third parties without written consent.

7. Dispute Resolution

Disputes arising from these terms shall first be resolved through friendly negotiation. Failing that, the dispute shall be submitted to the Hong Kong International Arbitration Centre (HKIAC) for arbitration under its rules in force.

This document is a summary for reference. The executed contract between the parties prevails in case of conflict. Last updated: 1 September 2026.